

Schindler Elevator Corporation

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12-7-05

Mr. Cory Hoehn
Cornerstone Group, LLC
300 Missouri Ave.
Jeffersonville, IN 47131

Dear Cory,

I wanted to let you know how pleased we have been since moving to Water Tower Square in April 2001.

The location of our office is so convenient for us to service most of our customers in the downtown Louisville area; with two bridges to choose from I can view the traffic and select my route to be in Louisville in less than 5 minutes.

I also wanted to commend your company on the service you provide, last year we had an emergency situation and needed our locks re-keyed, your Maintenance Engineer (Frank) was in our office within 15 minutes to complete the work. Also, we have utilized your forklift on several occasions on short notice, which eliminates us from spending several thousand dollars to purchase one.

Thank you for your excellent service and Merry Christmas to you and your family.

Sincerely,



Rob Tanzer
Office Manager/Sales Representative

Schindler 

ISO
9001
CERTIFIED