



Cory Hoehn
Cornerstone Group
400 Missouri Ave
Jeffersonville, IN 47130

March 2004

Cory,

On behalf of all of us here at Service Net, I wanted to just say "thanks!"

Since moving into the Water Tower Square complex in August 2001, we have been nothing but totally impressed with Cornerstone's level of dedication and commitment. It gives us great pleasure to walk prospective and existing clients through our fantastic facility, created in no small part through your involvement. Through initial planning, construction and ongoing maintenance you all have been great to work with. Whenever we have the slightest need, we know we can count on your folks to always be there to respond immediately and work diligently to correct any issues.

While our bankers were somewhat skeptical of our plans when we first walked them through the space that would become our headquarters, everyone now agrees that we made the right move and would gladly do it again. We certainly look forward to being here for years to come.

Best regards,

A handwritten signature in black ink, appearing to read 'K Callahan', written over a light blue horizontal line.

Kevin Callahan
CEO
Service Net

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